





**MYVULKOPRIN – USER GUIDE** 

myvulkoprin.com

Vulkoprin nv | Herderstraat 4 | 8700 Tielt-Belgium +32 51 403 806 info@vulkoprin.be www.vulkoprin.be





# Passion for wheels & technical products in polyurethane

For 55 years now, Vulkoprin has been designing and producing a full range of polyurethanes that meet the requirements of the most demanding technical applications. For the production of high-quality wheels, guiding rollers, tyres and technical moulded parts, Vulkoprin uses only the finest raw materials and can rely on a passionate team of experienced people.

Welcome on this introduction page of MYVULKOPRIN.COM

You are only one click away of our interactive portal. Browse our wide offer of standard wheels & castors, find out on the attributes, complete an order and check availabilities.

#### Highlights

24/7 multi-language interactive search in the standard catalogue

- In addition for logged in customers:
- Browse, search and order online in the standard catalogue as well as in your personal shopping list
- View customized pricing, terms and availability
- Convert quotes into orders
- View orders, order status, quotes and account status
- Send inquiries and other messages

For an introduction to multiple applications of heavy duty wheels and technical parts browse <u>www.vulkoprin.be</u>

Curious about the technology behind? Browse <u>https://www.vulkoprin.be/en/techcorner/</u> More info on how to use the MYVULKOPRIN portal? Continue to read.





The user has access to the portal whether via a direct link <u>https://myvulkoprin.com/</u> or via the Vulkoprin homepage <u>https://vulkoprin.be/</u> by selecting <u>MYVULKOPRIN</u>

By pushing the MYVULKOPRIN button on the Vulkoprin home page, a landing page will appear with the latest news and promotions, a manual how to use the portal, a quick guide of wheel definitions and a clarification of the Vulkoprin item structure.

#### 1. <u>Search an item (no log-in & password)</u>

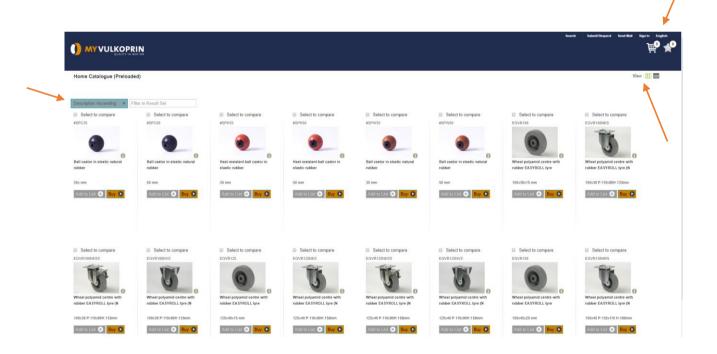
Without a log-in and password, standard items search is available for any user without showing prices and availability.

#### 1.1. Screen views

Languages can be changed in the right top corner.

The item view is possible in 2 ways by selecting 'View".

**1.1.1.** In the first view a wide selection can be made by "ascending" and "descending" on description and item number.



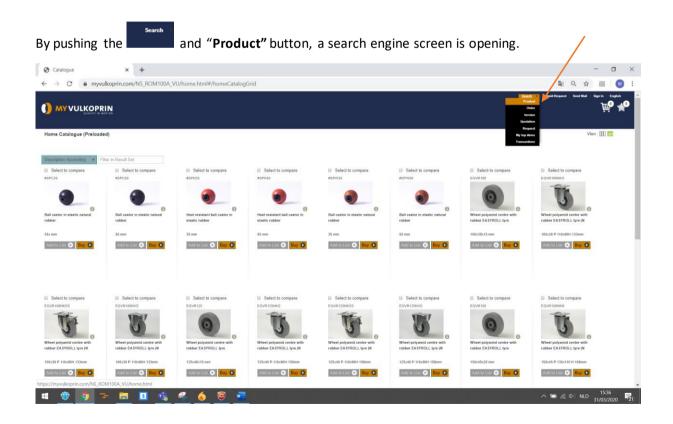




**1.1.2.** Within the 2nd view selection (grid), an extended product information becomes available by selecting "Yes"

	PRIN		Search   Submit Bioquest   Send Mail - Sign In
Home Catalogue (Pre	loaded)		View : 🔝 🖬
Extended info: O Yes ®	No Filter in Result Set		
Product	Description	Unit Quantity	Enquiry Select
#SPC35	Ball castor in elastic natural rubber	ST 🔹	0 0
#SPC50	Ball castor in elastic natural nubber	ST •	0 0
#SPH35	Heat resistant ball castor in elastic rubber	ST •	0 0
#SPH50	Heat resistant ball castor in elastic rubber	ST •	0 0
#SPW35	Ball castor in elastic natural rubber	ST •	0 0
#SPW50	Ball castor in elastic natural rubber	ST •	0 0
EGVR100	Wheel polyamid centre with rubber EASYROLL tyre	ST •	0 0
EGVR100NKS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST •	0 0
EGVR100NKSS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST •	0 0
EGVR100NVS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST •	0 0
EGVR125	Wheel polyamid centre with rubber EASYROLL tyre	ST •	0 0
EGVR125NKS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST •	0 0
EGVR125NKSS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST •	0 0
EGVR125NVS	Wheel polyamid centre with rubber EASYROLL tyre (N	ST v	0 0
EGVR150	Wheel polyamid centre with rubber EASYROLL tyre	ST •	0 0

#### 1.2. Item search

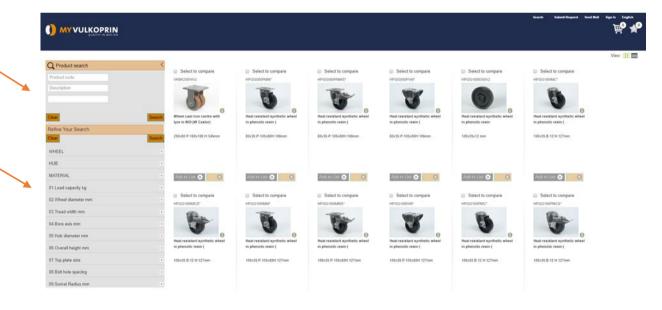






						Search Sudent Dequest Sent Most Super In English	ent L
						View:	m
Q Product search	<						and a
Product code	Select to compare	Select to compare HPGG000PMM*	Select to compare HPGG080PMMS*	Select to compare HPGG088PVM*	Select to compare HPGG100035012	Select to compare HPGG100MC*	
Description	Wheel cast iron centre with	Heat resistant synthetic wheel					
Clear	tyre in NDI (W Castor)	in phenolic resin (	in phenolic resin (	in phenolic resin (	in phenolic resin	in phenolic resin (	
Refine Your Search	250x80 P 180x180 H 345mm	80x35 P 105x80H 106mm	80x35 P:105x80H:106mm	80x35 P:105x80H 106mm	100x35x12 mm	100x35 B 12 H 127mm	
WHEEL							
HUB							
MATERIAL	Add to List 🕥 💿	Add to List 🕥 👘 💿	Add to List 💿 📀	Add to List 🔿 💽	Add to List 🕥 🚯	Add to Lisz 🕥 💿	
01.Load capacity kg	+						
02.Wheel diameter mm	Select to compare	Select to compare	Select to compare HPGC100MMS*	Select to compare HPGG188IVM*	Select to compare HPGG100PMC*	Select to compare HPGG100PMCS*	
03 Tread width mm	+				<b>6</b>	(C)	
04.Bore axis mm	-				10		
05 Hub diameter mm		0	0	0	0	0	
06.Overall height mm	Heat resistant synthetic wheel	Heat resistant synthetic wheel in phenolic resin (					
07.Top plate size	+ 100x35 B 12 H:127mm	100x35 P:105x80H:127mm	100x35 P:105x80H:127mm	100x35 P:105x80H:127mm	100x35 B:12 H:127mm	100x35 B:12 H:127mm	
08.Bolt hole spacing							
09.Swivel Radius mm							

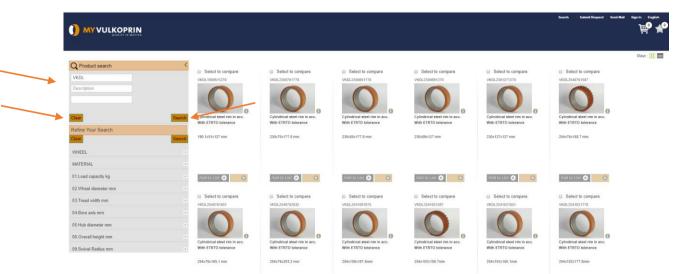
Search can be done by entering, whether the <u>product code/description</u> or by making a selection using refined <u>attributes</u>.







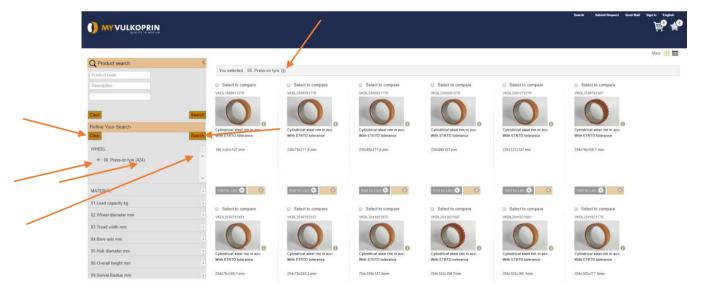
**1.2.1. Product search**: Add a <u>product number or description</u> in the upper case. To apply push **"Search".** To undo push **"Clear".** 



**1.2.2**. **Refine your search:** search by selecting <u>attributes</u>. With the "**plus**" or "**minus**" signs you can open or close the search attributes. The number of search results, corresponding with your selection,

	. 0	-	1		-
WHEEL		+			
MATERIAL					
<ul> <li>01. NDI/Vulkollan ® (423)</li> </ul>		<u>.</u>	То а	pply	ĸ
<b>"</b>				,	'

are mentioned between brackets. Case  $\mathbf{x}$  your selection(s) (423) . To apply push "Search". Push "Clear" to undo the *full* selection or use the " $\mathbf{x}$ " on the upper selection bar to undo partly the selection.



The corresponding items will be selected and automatically reduce the remaining search possibilities to those applicable to the made selection. Your selection criteria are always visualized in the <u>top bar</u>.

In case the combination of selections is technically impossible or not available, this sign will appear.



Try again or *contact our wheel* team in order to find the adequate solution.

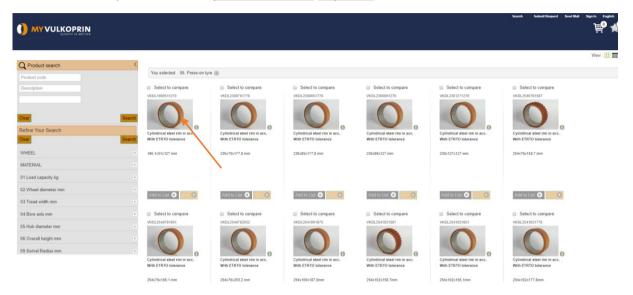




# 1.2.3 Search results

Per item, the item number, description and dimensions are available on the overview screen.

To find out more product details, <u>push on the item or picture</u> to visualize.



Search the different "tabs" to enter in the product description, dimensions and availability.

	JLKOPRIN	Search =   1	iutemit Request	Send Mail   Sign	j <b>≣o ≹o</b> ⊮ ⊡oten
Product Detail	S Cylindrical steel rim in acc. With ETRTO tolerance Product code: VKDL1900511270 Sales Uni:  T Engainy:  T Engainy:  T C C C C C C C C C C C C C C C C C C				
	cations Document Warehouse details n elastic VULKOLLAN® 92 Shore A, firmly bonded on cylindrical steel rim in acc. with ETRTO tolerances. filat or profiled tread,				

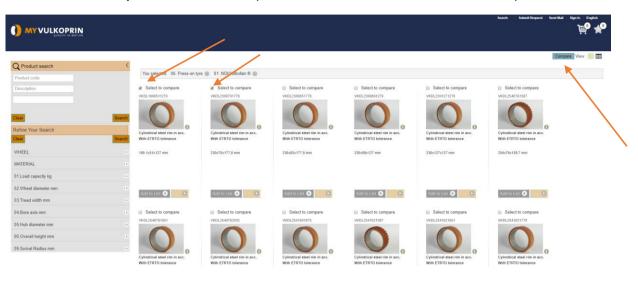
		Search	Submit Request	Send Mail Sign in English
Product Details	Cylindrical steel rim in acc. With ETRTO tolerance Product code: VRCI:1900911270 Sales Unit: 57 • Engely: Data Anticipation Control of Con			
Overview Specifications Document	Warehouse details			
01.Load capachy kg:         775.           02.Wheel diameter mm:         .           03.Tread width mm:         51.           04.Bore axis mm:         127.           05.Hub diameter mm:         .           05.Overall height mm:         .           09.Snivel Radius mm:         .           Gross weight:         2.31000				





#### 1.2.4. Compare items

Push "Select to compare" in order to compare the attributes and dimensions of multiple items.



MYVULKOPRIN		Ŕ
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morişdar.	Cylindrical steel rim in acc. With ETRTO tolerance	Cylindrical steel rim in acc. With CTROD tolerance
adust code:	WQL1900511270	VKDL200070778
and di Ha	Press on type in static VLARELANE 82 Share A, firstly bandled on cylindriad stated rim in acc. with ETITID bitmences. Matric or inch - flat or profiled instat;	
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Trand with mm.	51	78
Dore asis rev:	127	0
Hub diameter runs.	0	0
Overall height rem.	0	0
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ά	ST •	87 •
ardy.		
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wigh.	2,31300	3,9400
ons weight	2,31000	3,9800
t volume:		
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gh.		
pt.		
dt:		

Push "Back" to return to your previous selection.





# 2. Account management - with log-in and password

#### 2.1. Log in

To log in, use the "Sign in" button and enter user name and password.

Make a selection of the language, before you push on "Sign in".

To set up and change an account See §3.

	IN						arch Sodenil Request Soud Mail <u>Spacin</u> En
Home Catalogue (Preloade	ed)						View : 11
lescription Ascending * Fr	iter in Result Set		Login to My Account		-0		
Select to compare	Select to compare	Select to compare	User name 10056		Select to compare	Select to compare	Select to compare
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			Continue in English	•	3	0	
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Select to compare	Select to compare EDVR100NV5	Select to compare	Select to compare EOWRISHIES	Select to compare     EGVPLISHKISS	Select to compare EXPRISIVE	Select to compare ECVR159	Select to compare coverspress
eel polyamid centre with	Wheel polyamid centre with	Wheel polyantid centre with	Wheel polyamid centre with	Wheel polyamid centre with	Wheel polyamid centre with	Wheel polyamid centre with	Wheel polyamid centre with
ber EASYROLL tyre (N	rubber EASYROLL tyre (N	rubber EASYROLL tyre	rubber EASYROLL tyre (N	rubber EASYROLL tyre (N	rubber EASYROLL tyre (N	rubber EASYROLL tyre	rubber EASYROLL tyre (N
Ix38 P 110x90H 133mm	100x38 P 110x90H 133mm	125x40x15 mm	125x40 P-110x90H-158mm	125x40 P-110x90H 158mm	125x40 P 110x90H 158mm	150x45x20 mm	150x45 P 135x110 H 188mm
itid ter Elter O Buy D	Add to List O Buy O	Add to Lint O Buy O	Add NALINE O Buy D	Add to List O Buy O	Add to List O Buy ●	Add to List O Buy O	Add to List O Buy O

After sign in, the customer specific price list, the customer specific items and the availability of items are now visible.

Available : 
Avail

#### 2.2. Manage your account

By pushing on a drop-down screen becomes available:

Product search: idem §1.

Order: visualization of all orders (and status)

Invoice: visualization of all invoices

Quotation: visualization of all open quotations

Request: visualization of requests (and status)

My top items: list of most often ordered items (personal shopping list)

Transactions: list of financial transactions





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e di caator in elastic natural ober	Ball castor in elastic natural rubber	The training of the training o	Heat resistant ball castor in elastic rubber	Ball castor in elastic natural rubber	Ball castor in elastic natural nubber	Wheel polyamid centre with rubber EASYROLL tyre	Wheel polyamid centre with rubber EASYROLL tyre (N
mm.	50 mm	35 mm	50 mm	35 mm	50 mm	100×38×15 mm	100x38 P-110x90H:133mm
D€/ST	1,80 € / ST	1,82 € / ST	0,00 € / ST	1,55 € / ST	2,41 € / ST	6,08 € / ST	13,53 € / ST
antity;	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:
allable : 🚫	Available : 🚫	Available : 🥥	Available : 🍪	Available : 🚫	Available : 🚫	Available : 🚫	Available : 🚫
dd to List 🕜 Buy 🕥	Add to List 🕤 Boy 💽	Add to List 🕤 Buy 💽	Add to List 🕤 Buy 💽	Add to List 🕥 Buy 💽	Add to List 🕥 Buy 🕑	Add to List 🕤 Buy 💽	Add to List 🕤 Buy 🕒
Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare
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23 € / ST	10,10 € / ST	7,33 € / ST	15,15 € / ST	25,13 € / ST	11.80 € / ST	11.03 € / ST	25.25 € / ST
antity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:
ailable : 🚫	Available : 🛇	Available : 🚫	Available 😜	Available : 🥥	Available :	Available : 🛇	Available S





# 2.3. Ordering options

#### 2.3.1. From the search result

See §1.2.

Add the <u>quantity</u> and push the **"Buy"** button.



The selection is added to the shopping basket.

						Search	Submit Request Send M	
							Grand Total: 45,20 Unit Amount€	
Product search	<					Heat resistant ball castor in	10 15.20	00
oduct code	You selected 12. Glass Indus	try wheel 🛞				elastic rubber		
escription	<ul> <li>Select to compare #SPC35</li> </ul>	Select to compare	Select to compare #SPH35	Select to compare #SPHS0	Select to compare #SPW35	Select to compare #SPW50		
	Search	•	٠	3	٩.	0		
fine Your Search	Ball castor in elastic natural Search rubber	Ball castor in elastic natural rubber	Heat resistant ball castor in elastic rubber	Heat resistant ball castor in elastic rubber	Ball castor in elastic natural rubber	Ball castor in elastic natu rubber	() ral	
HEEL	+ 35x mm	50 mm	35 mm	50 mm	35 mm	50 mm		
ATERIAL	+							
Load capacity kg	+							
Wheel diameter mm	+ 1,09 € / ST	1,51 € / ST	1,52 € / ST	2,18 € / ST	1,29 € / ST	2.00 € / ST		
Tread width mm	+ Quantity:	Quantity:	Quantity:	Quantity:	Quantity:	Quantity		
.Bore axis mm	Available : 🚫	Available : 🚫 Add to List 💿 Buy 💽	Available : 😳 Add to List 🕥 Buy 🛩	Available : 📀 Buy 💽	Available : 🚫 Add to List 🕥 Buy 💽	Available : 🚫	0	
Hub diameter mm								
Overall height mm	Select to compare     RHGL35075	Select to compare RHGL50100	Select to compare RHGR35055	<ul> <li>Select to compare RHGR35075</li> </ul>	Select to compare RHGR50100	Select to compare RHGL35055		
Swivel Radius mm								
	11	1.1	11	7.1	1.1	1.1		
	<b>T</b> T 0	88 0	88 0	<b>T</b> T 0	88 0		0	
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	35 mm	50 mm	35 mm	35 mm	50 mm	35 mm		



Open the shopping basket

to visualize the order.





Check the <u>quantity and</u> add the "Requested delivery date".

						Search 🦳 Submit Re	prest Send Mail EM
Cast Options Add Bens CopyPration Area Devices and Devices and Devices (Payment Information	SHOPPING CART REVIEW ORDER ORDER CHEATED Continue Stopping Continu	Requested data 20/05/20	ed.	Delivery Payment I Requested da	ate   JAMMyy Bearch 3 See Mo Tee Wed 17 26 27 28 29 18 03 04 05 06 19 10 11 12 13	30         01         02           07         08         09           14         15         16	
Ť	Total Weight: 0.30000 Total Volume: 0.00000		Total lines : Order discount : Administration fee : Invoice fee : Total excluding VAT : VAT : Coin adjustment : Grand Total:		20 17 18 19 20 21 24 25 26 27 22 31 01 02 03 Weeks 0.80 45.28 €	28 29 30	
	Copy / Paste area		Ø	elivery Payment Inf	formation  Close cart		

Use the "Cart options" to add information or modify the shopping cart:

- To add additional items
- To import items from a text file
- To delete the cart
- To create a new cart
- To check Delivery/payment information

Use <u>delivery/Payment information</u> to add your PO number or reference or forward additional instructions

k	Cart Options Add Items Copy/Paste Area Delete Cart New cart Delivery/Payment Information			
	Order reference			
	Your order :	N50074		
	Your reference :	PO 20200331 DNU		
	Free text :			
	• Back	Save	Clear	Review Order 🜔





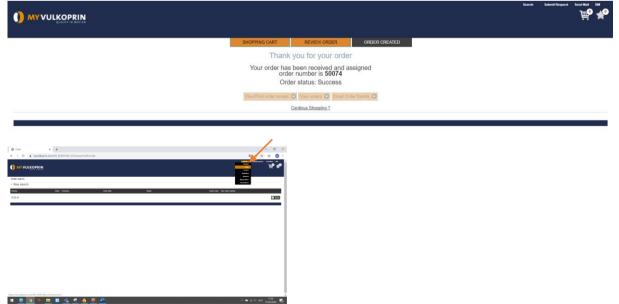
When all data is correct, push the "Close cart" button to actualize the order with the latest changes you made.

					beech	Submit Request	ing and the second seco
	SHOPPING CART REVIEW ORDER ORDER CREATED			<b>k</b>			
	Continue Shopping Shopping cart		Delivery/Payment Information Requested date : 28/05/	-			
Cart Options	Important : When your cart is complete, you must close the cart. Open carts are considered temp	orary and will not be processed.					
Add Items Copy/Paste Area Delete Cart	Reference number : N50074  Co Recalculate						
New cart Delivery/Payment Information	Nem Heat resistant ball castor in elastic r #SPH35	Requested date Unit 20/05/20 ST	Price € Quantity Total	amount Actions			
	Total Weight: 0,30000 Total Volume: 0,00000	Total lin Order disco Administration 1 Total excluding V Coin adjustme	unt: lee : AT : AT :	15,20 0,00 30,00 0,00 45,20 0,00			
	Continue Shapping	Grand To	Delivery/Payment Information	15,20 € Close cart O			
	Add Items			+			
	Copy / Paste area			•			

Have a last check and "Accept the sales conditions" and "Place order". Otherwise push the "Back" button to return to the previous step.

								Search Submit Requ	est Seed Mail IM ₽₽ ₩
Review Order		SHOPPING CART	REVIEW ORDER	ORDER CREATED				/	1
Warning: Credit limit exce	eded						×		▶
							☑ I Accept	ot The Sales Conditions	ack Place Order D
Reference number : N50	074								
ltem De	escription	Requested date	Unit	Discount	Price	Quantity	Total amount	Shipment marking	
#SPH35 Her	t resistant ball castor in elastic rubber	20/05/20	ST	0,00	1,52	10	15,20		
Total Weight: 0,30000 Total Volume: 0,00000							Total lines : Order discount : Administration fee : Invoice fee : Total excluding VAT : VAT : Coin adjustment : Grand Total:	15,20 0,00 30,00 45,20 0,00 45,20	

Now the order has been received by Vulkoprin. An order confirmation with the final estimated shipment date will be send by e-mail after a check by our planning department. The order will be added to the order: visualization of all orders as soon as the Order confirmation has been sent.







# 2.3.2. From the order file

MY VULKOP							🕨 Q. 🚖 📰 🔮
ome Catalogue (Preioa							Product Creater Revolve
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escription Ascending +	Filter in Result Set						
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	QUALITY IN MOTION			
Order search				
New search				
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	278018 10056	10/03/20	Orderbevetfining afoednikt	995.00 € 000/VE-2708-01
			Add Items	
			Important! Close your cart when ready	
Product		Quantity	Unit Req. delivery date	Shipment marking
VKFL125035075		50	ST ST	
WUDP060020020S		541	ST	





# 

- Copy order lines to past area. Than "Convert to order lines"

	RIN			famit.	Submit Request	Eend Mail EM
Order search						
<ul> <li>New search</li> </ul>						
Actions	‡ Order 🗘 Customer	Order date	\$ Status	Order value		
	A34444 (A447)		Materia and Antonia			
			Copy / Paste area			
			Paste area			
VKRK060020020ZA;280;ST VKRK060020020ZA;720:ST						
Value delimiter : : Deliv	rery date format : d/MM/yy					
You can create your order from	a text-file. The file must be in the following format					
Product code <vd> Quantity <v< td=""><td>I&gt; Unit code <vd> Delivery date <vd> Comment</vd></vd></td><td>Product code and quantity are mandatory.</td><td>The <vd> value must be replaced by the value entered as value</vd></td><td>e delimiter. Paste the contents of the text file into the paste area and click on the Convert to order li</td><td>nes link.</td><td></td></v<></vd>	I> Unit code <vd> Delivery date <vd> Comment</vd></vd>	Product code and quantity are mandatory.	The <vd> value must be replaced by the value entered as value</vd>	e delimiter. Paste the contents of the text file into the paste area and click on the Convert to order li	nes link.	
				1	Clear All Conv	art to order lines

 $igstar{igstar{}}$  - Add to the shopping list







# 2.3.3. From the quote

Catalogue	× +						- 0
→ C nw	ulkoprin.com/NS_ROM100A_\	/U/home.html#/homeCatalo	aGrid				
MYVULKOP	RIN Ratrox						Recent Advent Respond Send Mail Date Control C
ome Catalogue (Preload	ed)						Ny kapitens Viow - 🚺 🎹
scription Ascending +	ilter in Result Set						
Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	El Select to compare
PC35	#SPC50	#SPH35	#SPH50	#SPW35	#SPW50	EGVR100	EQVRIOONKS
•	•	۲	3	۲	1	0	3
castor in elastic natural	Ball castor in elastic natural	Heat resistant ball castor in	Heat resistant ball castor in	Ball castor in elastic natural	Ball castor in elastic natural	Wheel polyamid centre with	Wheel polyamid centre with
ber	rubber	elastic rubber	elastic rubber	rubber	rubber	rubber EASYROLL tyre	rubber EASYROLL tyre (N
mm.	50 mm	35 mm	50 mm	35 mm	50 mm	100x38x15 mm	100x38 P-110x90H-133mm
0€/ST	1,80 € / ST Quanthr	1,82 € / ST Quantity	0,00 € / ST Quantity	1,55 € / ST Quantity	2,41 € / ST Quantity	6,08 € / ST Quantity	13,53 € / ST Quantity
alla <b>lle C</b>							
id to List 🕜 Buy 💽	Add to List 🕤 Buy 🕥	Add to List 🕥 Buy 🕑	Add to List 🕥 Buy 🕥	Add to List 🕤 Buy 💽	Add to List 🕥 Buy 🕥	Add to List 🕥 Buy 🕥	Add to List 🕥 Buy 🕥
Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare	Select to compare
R100NKSS	EGVR100NV5	EGVR125	EGVR125NKS	EGVR125NKSS	EGVR125NVS	EGVR150	E GVR 150NKN
The	VIII V			The	VIDAT		The second
15		0		1.		0	
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eel polyamid centre with ber EASYROLL tyre (N	Wheel polyamid centre with rubber EASYROLL tyre (N	Wheel polyamid centre with rubber EASYROLL tyre	Wheel polyamid centre with rubber EASYROLL tyre (N	Wheel polyamid centre with rubber EASYROLL tyre (N	Wheel polyamid centre with rubber EASYROLL tyre (N	Wheel polyamid centre with rubber EASYROLL tyre	Wheel polyamid centre with rubber EASYROLL tyre (N
x38 P.110x90H 133mm	100x38 P 110x90H 133mm	125x40x15 mm	125x40 P.110x90H 158mm	125x40 P 110x90H 158mm	125x40 P.110x90H.158mm	150x45x20 mm	150x45 P 135x110 H 188mm
	10,10 € / 31	Appendix an	10,1001 01	20,10 1 31	11,00 5 1 31	nov cran	2040 C BI
antity:	Guantey: DM100A_VU/home.html	Quantity: Available : S	Quantity: Available : 🗳	Quantity: Available :	Quantity: Available : S	Available : S	Quantity: Available : 🚫

Open the applicable quote.

					taank   balant fingant   balant 🏹	₩ <b>₩</b>
	Quotation search					
	<ul> <li>New search</li> </ul>					
	+ Quotation	Reference	Version 💠 Customer	🗘 Value 🗘 Handler	Expire date	
•	1538523	000CVH-0335-01	0	6.260,00 € Caroline Vanderheeren	8/05/20	

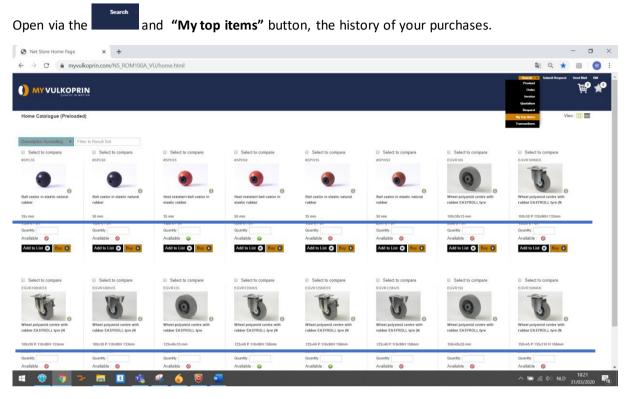
Add quantity and "Convert to an order", add to shopping cart or add to shopping list.

() MY								Search Submit Request Search M M
Quotation	information							Quotation number: 1538523 Version number: 0
								ਜ 🛪
‡ Line	Product	Description	Unit	Quantity	Price €	Amount € Backlog	Delivery date	Available Quantity
10		Guiding roller with steel centre and tyre in NDI	ST	1.000			27/03/20	🛇 🦳 वस्र 🖈
								Convert Quotation To Order Back





# 2.3.4. From the My top items list



Select the applicable item, add quantity and add to shopping cart or shopping list.

	PRIN				Search *	Suberial Request Serod Muil EM
My top items						1
<ul> <li>New search</li> <li>Extended info:           Yes           N      </li> </ul>	lo					ਜ *
Product	Description	Discount price € Unit	Quantity	Enquiry		Available
VKZHBMMSAM394	S 500/120/775/NL130	ST •	<b>₩</b>	□ 0		0

**Note**: on customer specific items, besides item number, <u>no additional data and pictures are available</u> in the portal for now.





# 2.4. Request options

# 2.4.1. Via "Submit request"

							Searsh Submit Request Send Mail E
ome Catalogue (Preload	ed)						View :
escription Ascending F	ilter in Result Set						
Select to compare PC35	Select to compare	Select to compare #SPH35	Select to compare #SPH50	Select to compare	Select to compare #SPW50	Select to compare EGVR100	Select to compare EGVR100NKS
				•		0	T
castor in elastic natural ber	Ball castor in elastic natural rubber	Heat resistant ball castor in elastic rubber	Heat resistant ball castor in elastic rubber	Ball castor in elastic natural rubber	Ball castor in elastic natural rubber	Wheel polyamid centre with rubber EASYROLL tyre	Wheel polyamid centre with rubber EASYROLL tyre (N
mm	50 mm	35 mm	50 mm	35 mm	50 mm.	100x38x15 mm	100x38 P:110x90H:133mm
antity:	Quantity:	Quantity.	Quantity:	Quantity:	Quantity:	Quantity:	Quantity:
vailable : 🚫	Available : 🚫	Available : 🥥	Available : 🥥	Available : 🚫	Available : 🚫	Available : 🚫	Available : 🚫
Add to List 🕤 Buy 🕞	Add to List 💿 Buy 💽	Add to List 🕥 Buy 🕥	Add to List 🕥 Buy 💽	Add to List 🕢 Buy 🕞	Add to List 🕥 Buy 💽	Add to List 🕒 Buy 💽	Add to List 💽 Buy 🕞

Requests on items (quote/technical/other) can be forwarded to Vulkoprin by adding the item numbers or description in this format.

lew Request							Clear Submit Request
Add products							
roduct code		Quantity	Unit	Request type		Description	
					•		
					•		
▶					•		
					•		
					•		
						Back	Clear All Add more Add to request
Request header							
ustomer :							
eference :	○ Order ○ Invoice ● None						
our reference :	PO 20200331 DNU						
equest type :	•	*					





へ 📾 🌈 🕼 NLD 18:42 31/03/20 18

Also requests on actual orders, invoices or complaints can be send to Vulkoprin by using this format.

Submit Request	+	- 🛛 ×
← → C 🔒 myvulkoprin.co	vm/NS_ROM100A_VU/home.html#/requestsubmit	🔤 Q 🖈 🔤 😡 🗄
		Search Solenil Request Send Mail IM
New Request		Clear Submit Request
<ul> <li>Add products</li> </ul>		
<ul> <li>Request header</li> </ul>		
Custome : Reference : Pour inference : Request type : Description :	BM MANUTENTION 274399 Q. PO 2220331 DNJ A Magnetic and a standard stranged Variage for the standard stranged Variag	



19





# 2.4.2 Via the mail picto after an item



In the detailed information of a product.

		Search	Submit Request Seed Mail EM
Product Details	Heat resistant ball castor in elastic rubber Product code: # \$PH50 Sales Une: 5T Quantity: 2.18 C Available: 0 Product Code: # \$PH50 Cuantity: 0 Cuantity: 0 Cuantity		
Overview Specifications Document 50 Separate ball OD 50 mm in elas nubber 80° Shore A incl. plastic i red.	dic heat resistant		

Or in the general overview (grid view).

							Search 🧭 🗐 Sub	nit Request   Ser	` <b>₽</b> ₽ <b>★</b>
								`	View : 🛄 🛄
Product search	Extended info: O Y	es 🖲 No							<b>∀</b> ★
duct code	Product	Description	Extra Info	Cross Reference	Unit	Quantity	Enquiry	+ Availa	able Select
cription	VKBK250WVJ	Wheel cast iron centre with tyre in NDI (W Castor)	250x80 P:180x180 H:345mm		ST 🔹	*		0	
	HPGG080PIMM*	Heat resistant synthetic wheel in phenolic resin (	80x35 P:105x80H:106mm	1RTA0500GB0	ST •	*	<b>□</b> 0	0	
	Search HPGG080PMMS*	Heat resistant synthetic wheel in phenolic resin (	80x35 P:105x80H:108mm	1RTA0800GBD	ST •	*	E 0	٢	
ne Your Search	HPGG080PVM*	Heat resistant synthetic wheel in phenolic resin (	80x35 P:105x80H:108mm	1RTA0800FB0	ST 🔹	*	E 0	0	
	Search HPGG100035012	Heat resistant synthetic wheel in phenolic resin	100x35x12 mm	0RTA100012	ST 🔹	*	<b>⊡ 8</b>	0	
EL	+ HPGG100IMC*	Heat resistant synthetic wheel in phenolic resin (	100x35 8:12 H:127mm		ST •	*	⊡ 0	0	
	+ HPGG100IMCS*	Heat resistant synthetic wheel in phenolic resin (	100x35 8:12 H-127mm		ST •	*	⊡ 0	۲	
ERIAL	+ HPGG100IMM*	Heat resistant synthetic wheel in phenolic resin (	100x35 P:105x80H:127mm	1RTB1000GX0	ST .	₩ \$	<b>0</b>	۲	
ad capacity kg	+ HPGG100IMMS*	Heat resistant synthetic wheel in phenolic resin (	100x35 P:105x80H:127mm	1RTB100GXD	ST 🔹	₩ #	E 0	0	
heel diameter mm	+ HPGG100IVM*	Heat resistant synthetic wheel in phenolic resin (	100x35 P:105x80H:127mm		ST 🔹	*	<b>⊡</b> 0	0	
ead width mm	+ HPGG100PMC*	Heat resistant synthetic wheel in phenolic resin (	100x35 B:12 H:127mm		ST •	*	⊡ <b>0</b>	0	
ore axis mm	+ HPGG100PMCS*	Heat resistant synthetic wheel in phenolic resin (	100x35 8:12 H:127mm		ST •	*	□ 0	0	
lub diameter mm	+							•	
verall height mm	+								
op plate size	+								
olt hole spacing									
wivel Radius mm	+								





# 2.4.2. Via "Send e-mail"







# 3. Log in and password - settings

By the "Edit account" button, you can make changes in your account settings or request a log in and password.

